# Sayson 390/480 ADSI phones

# Asterisk Developer Information/FAQs



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# Introduction

Information provided here is intended as a guideline for Asterisk developers who wish to develop Sayson 390 or 480 ADSI analog phones for the Asterisk platform. The information provided here was gathered from various open sources or has been submitted or researched from submissions from other Asterisk developers or user groups or through Sayson's own programming experience.

# **Additional Documentation**

## Digium's web site:

http://www.digium.com/index.php?menu=adsi

# The ADSI Belcore/Telcordia Specs

Available from Telcordia are:

- Document: SR-2461 (A Module of ADSI, FR-12)
   Title: Customer Premises Equipment Compatibility Guidelines for the Analog Display Services Interface (ADSI)
- Document: GR-1273-CORE (A Module of LSSGR, FR-64 and ADSI, FR-12) Title: Analog Display Services Interface (ADSI) SPCS/Server Generic Requirements

Note: The ADSI Belcore/Telcordia specs are not necessary to develop scripts

# **General Information**

## Asterisk Built in ADSI Scripting Tool

The Asterisk system has it's own built in ADSI scripting tool that allows developers to create their own phone programming and download it into ADSI phones such as the Sayson 390/480 phones through the system itself. A small section of text needs to be included in the preamble of an ADSI file.

For more information on these ADSI phones go to digium's website: http://www.digium.com/index.php?menu=adsi

# Web Configurator Service

If you don't want to develop your own ADSI script through the Asterisk's built in ADSI scripting tool, Sayson 390/480 phones have been set up so that they can also be programmed from a free Web Service at www.sayson.com/dealer. This service has isn't as diverse a tool as the Asterisk's tool kit, but is easier to use – no programmer's coding required. To access this page, contact Sayson for your user name and password.

- Simple Mode None state sensitive: http://www.sayson.com/dealer/simple\_instructions.htm
- Advanced Mode State sensitive (Menus that detect triggers for Idle, Connected, and Call Waiting (through Call Waiting Caller ID information): http://www.sayson.com/dealer/advanced\_mode.htm

**Note:** The Sayson Web Configurator is easy to use, but it does limit you to 3 main menus of customizable softkeys without the option to build submenus within those softkeys.

## **Asterisk Forums**

A great resource for questions relating to the Asterisk and ADSI is the Asterisk mailing lists. For more information, go to http://lists.digium.com/mailman/listinfo/.

# **Programmer's Information**

# FDN and Security Codes

If you are developing a script through the Asterisk's built in ADSI tool, then the feature download number (FDN) and security access codes must be included at the beginning of a script. The FDN determines which memory slot the script will be downloaded into, and the security number allows access to this slot. Without this, the phone won't know which slot to download the programming into and won't accept it if the security number is wrong. This information needs to be included in the preamble of the script.

```
Slot 1
    FDN: 0.0.0.F
    SECURITY: 9B.DB.F7.AC

Slot 2
    FDN: 85.EF.D9.DA
    SECURITY: 78.92.1D.49

Slot 3
    FDN: 7B.C6.45.0C
    SECURITY: 9B.60.94.30

Slot 4
    FDN: FE.2E.A5.D1
    SECURITY: 79.A9.0C.F0
```

# Explanation of the Slots in Services

#### Slot 1

This is the only slot that should contain programming in order for a script to be active during regular phone activities. The programming in this slot is triggered when the phone detects call activity, for example, when the phone rings or is placed off-hook.

## Slot 2

This is the Self Launching slot for these phones and is triggered when the phone has had no call activity for a certain amount of time. On all 390 and older 480 phones this, amount of time is 6-7 seconds. On new 480 phones, this amount of time is almost immediate. The programming downloaded into this slot can be identical to slot 1, or it can be completely different, such as for advertising purposes.

#### Slots 3 and 4

The only way these can be activated is by pressing the "Services" button on your phone and scrolling down and selecting a slot. Slots 3 and 4 cannot be activated this way while the phone is active, for example, when on a call.

**Note:** Whenever the "goodbye" button is pressed or if the phone placed on-hook, the phone will exit the programming and go back to it's default screen until the programming is triggered again.

For more information, go to http://www.digium.com/index.php?menu=adsi.

# ADSI type 1 Syntax

Found in the source file for ADSI type 1:

```
static struct adsi key cmd kcmds[] = {
        { "SENDDTMF", 0, send dtmf },
        /* Encoded DTMF would go here */
        { "ONHOOK", 0x81 },
        { "OFFHOOK", 0x82 },
        { "FLASH", 0x83 },
        { "WAITDIALTONE", 0x84 },
        /* Send line number */
        { "BLANK", 0x86 },
        { "SENDCHARS", 0x87 },
        { "CLEARCHARS", 0x88 },
        { "BACKSPACE", 0x89 },
        /* Tab column */
        { "GOTOLINE", 0x8b, goto line },
        { "GOTOLINEREL", 0x8c, goto line rel },
        { "PAGEUP", 0x8d },
        { "PAGEDOWN", 0x8e },
        /* Extended DTMF */
        { "DELAY", 0x90, send delay },
        { "DIALPULSEONE", 0x91 },
        { "DATAMODE", 0x92 },
        { "VOICEMODE", 0x93 },
        /* Display call buffer 'n' */
        /* Clear call buffer 'n' */
        { "DIGITCOLLECT", 0x96, digitcollect },
        { "DIGITDIRECT", 0x96, digitdirect },
        { "CLEAR", 0x97 },
        { "SHOWDISPLAY", 0x98, showdisplay },
        { "CLEARDISPLAY", 0x98, cleardisplay },
        { "SHOWKEYS", 0x99, showkeys },
        { "SETSTATE", 0x9a, set state },
        { "TIMERSTART", 0x9b, starttimer },
        { "TIMERCLEAR", 0x9b, cleartimer },
        { "SETFLAG", 0x9c, setflag },
        { "CLEARFLAG", 0x9c, clearflag },
        { "GOTO", 0x9d, subscript },
        { "EVENT22", 0x9e },
        { "EVENT23", 0x9f },
        { "EXIT", 0xa0 },
```

```
static struct adsi key cmd opcmds[] = {
        /* 1 - Branch on event - handled specially */
        { "SHOWKEYS", 2, showkeys },
        /* Display Control */
        { "SHOWDISPLAY", 3, showdisplay },
         "CLEARDISPLAY", 3, cleardisplay },
        { "CLEAR", 5 },
         "SETSTATE", 6, set state },
        { "TIMERSTART", 7, starttimer },
        { "TIMERCLEAR", 7, cleartimer },
        { "ONEVENT", 8, onevent },
        /* 9 - Subroutine label, treated specially */
        { "SETFLAG", 10, setflag },
        { "CLEARFLAG", 10, clearflag },
         "DELAY", 11, send delay },
        { "EXIT", 12 },
};
```

## **Event List**

23. CustomEvent2

24. CPEID (received)

```
1. CallerID
2. VMWI
                            (Visual Message Waiting Indicator)
3. Answer
4. FarEndAnswer
5. EndofRinging
6. SelectService
7. Pickup
8. CIDCW
                             (Caller ID in Call Waiting)
9. FarEndBusy
10. FarEndRinging
11. Dialtone
12. RecallDialTone
13. MessageWaitingTone
14. Reorder
15. Distinctive Ringing
16. Normal Ringing
17. RingReminder
18. Special Ringing
19. CodedRinging
20. Timer
                              (expires)
21. ExtensionInUse
22. CustomEvent1
                              (return string control character x(9E))
```

(return string control character x(9F))

# Commedian Mail

If you are using ADSI phones and trying to access Commedian Mail, Commedian Mail tries to do an FDM download (download a new script) to the phone first. If you don't change the FDN and security codes in the Commedian Mail app, when trying to access voicemail you will get the error message:

```
Comedian Mail
download refused

Services is full

In the "app_voicemail.c" file, the "adsi_begin_download" is invoked as follows:

if (adsi_begin_download(chan, addesc, adapp, adsec, adver)) {

where "addapp" (fdn) and "adsec" are hardcoded as follows:

static char *adapp = "CoMa";
static char *adsec = "_AST";
```

These need to be changed to the correct FDN and Security numbers for the slot you wish to download this programming into. Since you have probably already created your own FDN script for the phones, you won't want the Commedian Mail to overwrite this. A suggestion would be to use the FDN and Security numbers for a slot you are not currently using, such as slot 3 or 4. As an example, if you were to enter this information for slot 2, you would enter the FDN and Security information as:

```
static char *adapp = "\x85\xEF\xD9\xDA";
static char *adsec = "\x78\x92\x1D\x49";
```

Then, recompile and restart app\_voicemail.

# Samples

The Asterisk ADSI tool kit should come with a sample ADSI type 1 script, shown below:

```
; Asterisk default ADSI script
; Begin with the preamble requirements
DESCRIPTION "Asterisk PBX"
                              ; Name of vendor
VERSION 0x02 ; Version of stuff
;SECURITY " AST"
                                   ; Security code
SECURITY 0x0000
                                    ; Security code
FDN 0x000000f
                                     ; Descriptor number
; Flags
FLAG "nocallwaiting"
; Predefined strings
DISPLAY "titles" IS "** Asterisk PBX **"
DISPLAY "talkingto" IS "Call active." JUSTIFY LEFT
DISPLAY "callname" IS "$Call1p" JUSTIFY LEFT
DISPLAY "callnum" IS "$Call1s" JUSTIFY LEFT
DISPLAY "incoming" IS "Incoming call!" JUSTIFY LEFT
DISPLAY "ringing" IS "Calling... " JUSTIFY LEFT
DISPLAY "callended" IS "Call ended." JUSTIFY LEFT
DISPLAY "missedcall" IS "Missed call." JUSTIFY LEFT
DISPLAY "busy" IS "Busy." JUSTIFY LEFT
DISPLAY "reorder" IS "Reorder." JUSTIFY LEFT
DISPLAY "cwdisabled" IS "Callwait disabled"
DISPLAY "empty" IS "asdf"
; Begin soft key definitions
KEY "callfwd" IS "CallFwd" OR "Call Forward"
      OFFHOOK
      VOICEMODE
      WAITDIALTONE
      SENDDTMF "*60"
      GOTO "offHook"
ENDKEY
```

```
KEY "vmail OH" IS "VMail" OR "Voicemail"
      OFFHOOK
      VOICEMODE
     WAITDIALTONE
      SENDDTMF "8500"
ENDKEY
KEY "vmail" IS "VMail" OR "Voicemail"
      SENDDTMF "8500"
ENDKEY
KEY "backspace" IS "BackSpc" OR "Backspace"
      BACKSPACE
ENDKEY
KEY "cwdisable" IS "CWDsble" OR "Disable Call Wait"
      SENDDTMF "*70"
      SETFLAG "nocallwaiting"
      SHOWDISPLAY "cwdisabled" AT 4
      TIMERCLEAR
      TIMERSTART 1
ENDKEY
KEY "cidblock" IS "CIDBlk" OR "Block Callerid"
      SENDDTMF "*67"
      SETFLAG "nocallwaiting"
ENDKEY
; Begin main subroutine
SUB "main" IS
      IFEVENT NEARANSWER THEN
            CLEAR
             SHOWDISPLAY "titles" AT 1 NOUPDATE
             SHOWDISPLAY "talkingto" AT 2 NOUPDATE
             SHOWDISPLAY "callname" AT 3
             SHOWDISPLAY "callnum" AT 4
            GOTO "stableCall"
      ENDIF
      IFEVENT OFFHOOK THEN
             CLEAR
            CLEARFLAG "nocallwaiting"
             CLEARDISPLAY
             SHOWDISPLAY "titles" AT 1
             SHOWKEYS "vmail"
             SHOWKEYS "cidblock"
```

```
SHOWKEYS "cwdisable" UNLESS "nocallwaiting"
            GOTO "offHook"
      ENDIF
      IFEVENT IDLE THEN
            CLEAR
             SHOWDISPLAY "titles" AT 1
             SHOWKEYS "vmail OH"
      ENDIF
      IFEVENT CALLERID THEN
            CLEAR
             SHOWDISPLAY "titles" AT 1 NOUPDATE
;
             SHOWDISPLAY "incoming" AT 2 NOUPDATE
             SHOWDISPLAY "callname" AT 3 NOUPDATE
             SHOWDISPLAY "callnum" AT 4
      ENDIF
      IFEVENT RING THEN
             CLEAR
             SHOWDISPLAY "titles" AT 1 NOUPDATE
             SHOWDISPLAY "incoming" AT 2
      ENDIF
      IFEVENT ENDOFRING THEN
             SHOWDISPLAY "missedcall" AT 2
             CLEAR
             SHOWDISPLAY "titles" AT 1
             SHOWKEYS "vmail OH"
      ENDIF
      IFEVENT TIMER THEN
            CLEAR
             SHOWDISPLAY "empty" AT 4
      ENDIF
ENDSUB
SUB "offHook" IS
      IFEVENT FARRING THEN
             CLEAR
             SHOWDISPLAY "titles" AT 1 NOUPDATE
             SHOWDISPLAY "ringing" AT 2 NOUPDATE
             SHOWDISPLAY "callname" at 3 NOUPDATE
             SHOWDISPLAY "callnum" at 4
      ENDIF
      IFEVENT FARANSWER THEN
             CLEAR
             SHOWDISPLAY "talkingto" AT 2
            GOTO "stableCall"
      ENDIF
      IFEVENT BUSY THEN
             CLEAR
             SHOWDISPLAY "titles" AT 1 NOUPDATE
             SHOWDISPLAY "busy" AT 2 NOUPDATE
```

```
SHOWDISPLAY "callname" at 3 NOUPDATE
             SHOWDISPLAY "callnum" at 4
      ENDIF
      IFEVENT REORDER THEN
             CLEAR
             SHOWDISPLAY "titles" AT 1 NOUPDATE
             SHOWDISPLAY "reorder" AT 2 NOUPDATE
             SHOWDISPLAY "callname" at 3 NOUPDATE
             SHOWDISPLAY "callnum" at 4
      ENDIF
ENDSUB
SUB "stableCall" IS
      IFEVENT REORDER THEN
             SHOWDISPLAY "callended" AT 2
      ENDIF
ENDSUB
```

Sayson develops scripts using ADSI type 2. ADSI type 2 scripts cannot currently be written or downloaded from the Asterisk system. Although the syntax will be slightly different, a sample of the ADSI type 2 code is included here as an example of the structure and flow of a script:

```
;-----
  Date : 17:03:13 12/31/2003
; Author
            : CJR
; Company : Sayson Technologies Ltd.
; Notes : This file is ADSI Type 2 and cannot be used on the
                built-in tool kit on the Asterisk open source PBX,
                which adhere's to ADSI Type 1.
             This file is intended as a developers aide on how to
                structure a script. - Sayson
; Line Definitions
;-----
DefineLine LineO1=Normal, Center, WrapOFF,
DefineLine Line02=Normal, Center, WrapOFF,
                                                ; Title of PBX
DefineLine Line03=Normal, Center, WrapOFF,
DefineLine Line04=Normal, Center, WrapOFF,
DefineLine Line05=Normal, Center, WrapOFF, V 2.1.3.02.28a
```

```
DefineLine LineO6=Normal, Center, WrapOFF, Programmed by
DefineLine Line07=Normal, Center, WrapOFF, Sayson
DefineLine Line08=Normal, Center, Wrap0FF, www.sayson.com
DefineLine Line09=Normal, Center, WrapOFF,
DefineLine Line10=Normal, Center, WrapOFF, < PHN > DND enabled
DefineLine Line11=Normal, Center, WrapOFF, (2 of 2)
DefineLine Line12=Normal, Left, WrapOFF, Inbound Call:
DefineLine Line13=Normal, Left, WrapOFF, Connected to:
DefineLine Line14=Normal, Left, WrapOFF, Call Waiting...
DefineLine Line15=Normal, Left, WrapON, $Call1s<TAB>$Call1p ; Caller ID name
DefineLine Line16=Normal, Left, WrapON, $Call2s<TAB>$Call2p ; Caller ID number
DefineLine Line17=Normal, Left, WrapOFF, Manual Operation
DefineLine Line18=Normal, Center, WrapON, Please choose a Call<TAB>Transfer Option.
DefineLine Line19=Normal, Center, WrapON, Enter Ext or Tel<TAB>number and press OK.
DefineLine Line20=Normal, Center, WrapON, Enter Call Number(s) < TAB> and press OK.
DefineLine Line21=Normal, Center, WrapON, Enter Call Number<TAB>and press OK.
DefineLine Line22=Normal, Center, WrapON, Please hangup when <TAB>finished.
DefineLine Line23=Normal, Center, WrapON, Please choose a < TAB > Conferencing Option.
DefineLine Line24=Normal, Center, WrapOFF, (Use "#" inbetween)
DefineLine Line25=Normal, Center, WrapOFF, In Conference
DefineLine Line26=Normal, Center, WrapON, Enter Extension < TAB > number and press OK.
DefineLine Line27=Normal, Center, WrapON, Enter Password<TAB>and press OK.
DefineLine Line28=Normal, Center, WrapON, Dial Ext or Tel<TAB>No. followed by "#"
DefineLine Line29=Normal, Center, WrapOFF, Hangup when done.
DefineLine Line30=Normal, Left, WrapOFF, 1 Manage Voice Msgs
DefineLine Line31=Normal, Left, WrapOFF, 2 Manage Faxes
DefineLine Line 32=Normal, Left, Wrap OFF, 3 Manage Email
DefineLine Line33=Normal, Left, WrapOFF, 4 Send Voice Mail
DefineLine Line34=Normal, Left, WrapOFF, 5 Personal Options
DefineLine Line35=Normal, Center, WrapON, Enter Ext. number, <TAB>passcode and then #.
DefineLine Line36=Normal, Center, WrapOFF, Follow the prompts.
DefineLine Line37=Normal, Center, WrapOFF, Calls on Hold
DefineLine Line39=Normal, Center, WrapON, Enter Ext or Tel<TAB>number, then "#".
DefineLine Line40=Normal, Center, WrapOFF, Hangup when done.
DefineLine Line41=Normal, Center, WrapON, Enter Call Number, <TAB>Ext or Tel number
DefineLine Line42=Normal, Center, WrapOFF, and then "#".
DefineLine Line43=Normal, Center, WrapON, Enter Call Number(s) < TAB > and press "#".
DefineLine Line45=Normal, Center, WrapOFF, Exits slot 2
;-----
; SoftKey Definitions
;-----
;-----
; Label: Answer
    Comment: (Ringing State)
SoftKey=SK 01
   Label=Answer
```

```
SetHookState OffHook
EndSoftKey
 Label: Flash
  Comment: (Connected State) Flash Softkey
;-----
SoftKey=SK 02
  Label=Flash
  LongLabel=Flash/Tsfr/Conf
  SetHookState Link
EndSoftKey
;-----
; Label: Hangup
; Comment: (Connected State)
;-----
SoftKey=SK 03
  Label=Hangup
  SetState 1
  SetInfoFlags 3
  SetHookState OnHook
  Delay 25
  JumpTo #00
  SetEvent 1
EndSoftKey
;-----
 Label: Back
 Comment: (Idle State) Back to Idle Menu
;-----
SoftKey=SK 05
 Label=Back
  SetState 1
  SetInfoFlags 3
  ClearCB 2
  Keycode ClearChars
  JumpTo #00
  SetEvent 1
EndSoftKey
;-----
  Label: Back
; Comment: (Idle State) Back to Idle Menu 2
;-----
SoftKey=SK 06
  Label=Back
  SetState 1
```

```
SetInfoFlags 3
  ClearCB 2
  Keycode ClearChars
  JumpTo IdleState2
  SetEvent 1
EndSoftKey
;-----
 Label: Back
; Comment: (Connected State) Back to Connected Menu (1 x Flash)
;-----
SoftKey=SK 07
  Label=Back
  SetState 4
  SetInfoFlags 3
  SetHookState Link
  ClearCB 2
  Keycode ClearChars
  JumpTo #00
  SetEvent 2
EndSoftKey
;-----
; Label: Back
 Comment: (Connected State) Back to Connected Menu (no Flash)
;-----
SoftKey=SK 08
  Label=Back
  SetState 4
  SetInfoFlags 3
  ClearCB 2
  Keycode ClearChars
  JumpTo #00
  SetEvent 2
EndSoftKey
;-----
; Label: Back
; Comment: (Connected State) Back to Connected Menu 2 (no Flash)
;-----
SoftKey=SK 09
  Label=Back
  SetState 4
  SetInfoFlags 3
  ClearCB 2
  Keycode ClearChars
```

```
JumpTo ConnectedState2
  SetEvent 1
EndSoftKey
  Label: BkSpc
;-----
SoftKey=SK 10
  Label=BkSpc
  Keycode Backspace
  Keycode=Voice
EndSoftKey
;-----
; Label: Back
  Comment: (Connected State) Transfer (back to transfer menu)
;-----
SoftKey=SK 11
  Label=Back
  SetInfoFlags 3
  ClearCB 2
  Keycode ClearChars
  JumpTo Transfer
  SetEvent 1
EndSoftKey
;-----
; Label: Back
  Comment: (Connected State) Conference (back to conference menu)
;-----
SoftKey=SK 12
  Label=Back
  SetInfoFlags 3
  ClearCB 2
  Keycode ClearChars
  JumpTo Conf
  SetEvent 1
EndSoftKey
;-----
; Label: Transfr
  Comment: (Connected State)
;-----
SoftKey=SK 13
  Label=Transfr
```

```
SetState 3
  JumpTo Transfer
  SetEvent 1
EndSoftKey
;-----
; Label: Current
  Comment: (Connected State) Transfer
;-----
SoftKey=SK 14
  Label=Current
  SetHookState Link
  Delay 100
  String 1
  ClearCB 2
  JumpTo TransferCurrentCall
  SetEvent 1
EndSoftKey
;-----
; Label: Select
 Comment: (Connected State) Transfer
;-----
SoftKey=SK 15
 Label=Select
  SetHookState Link
  Delay 100
  String 2
  ClearCB 2
  JumpTo TransferSelectCall
  SetEvent 1
EndSoftKey
; Label: Conf.
; Comment: (Connected State)
;-----
SoftKey=SK 16
 Label=Conf.
  SetState 3
  JumpTo Conf
  SetEvent 1
EndSoftKey
;-----
```

```
Label: Select
; Comment: (Connected State) Conference
;-----
SoftKey=SK 17
  Label=Select
  SetHookState Link
  Delay 100
  String 4
  ClearCB 2
  JumpTo ConfSelect
  SetEvent 1
EndSoftKey
 Label: All
  Comment: (Connected State) Conference
;-----
SoftKey=SK 18
 Label=All
  SetHookState Link
  Delay 100
  String 3
  ClearCB 2
  JumpTo HangupScreenCE1andInConfCE2
  SetEvent 1
EndSoftKey
;-----
; Label: NewCall
  Comment: (Connected State)
;-----
SoftKey=SK 19
  Label=NewCall
  SetInfoFlags 11
  SetState 3
  JumpTo NewCall
  SetEvent 1
EndSoftKey
;-----
; Label: OK
; Comment: (Connected State) New Call OK
;-----
SoftKey=SK 20
  Label=OK
  SetState 1
```

```
SetInfoFlags 3
  SetHookState Link
  Delay 100
  String 6
  Delay 100
  Keycode SendChars
  Keycode ClearChars
  String # ; Does this require a 1 or # even?
  String 1
  ClearCB 2
  JumpTo #00
  SetEvent 2
EndSoftKey
;-----
; Label: UnHold
; Comment: (Connected State)
;-----
SoftKey=SK 21
  Label=UnHold
  SetInfoFlags 3
  SetHookState Link
  Delay 100
  String 7
  ClearCB 2
  JumpTo #00
  SetEvent 2
EndSoftKey
;-----
; Label: Discnct
   Comment: (Connected State)
;-----
SoftKey=SK 22
  Label=Discnct
  SetInfoFlags 3
  SetHookState Link
  Delay 100
  String 8
  ClearCB 2
  JumpTo #00
  SetEvent 2
EndSoftKey
; Label: More
```

```
Comment: (Connected State) More to Connected State 2
;-----
SoftKey=SK 23
  Label=More
  SetState 3
  JumpTo ConnectedState2
  SetEvent 1
EndSoftKey
;-----
  Label: Pickup
  Comment: (Idle State)
;-----
SoftKey=SK 24
  Label=Pickup
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
  String *95
  ClearCB 2
  JumpTo #00
  SetEvent 2
EndSoftKey
;-----
  Label: Log In
  Comment: (Idle State) (Log in or out)
;-----
SoftKey=SK 25
  Label=Log In
  SetState 3
  SetInfoFlags 11
  JumpTo LogIn
  SetEvent 1
EndSoftKey
;-----
  Label: OK
 Comment: (Idle State) Log in or out OK
;-----
SoftKey=SK 26
  Label=OK
  SetInfoFlags 11
  JumpTo LogIn2
  SetEvent 1
EndSoftKey
```

```
;-----
  Label: OK
; Comment: (Idle State) Log in or out OK OK
SoftKey=SK 27
  Label=OK
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
  String *98
  Keycode SendChars
  Keycode ClearChars
  ClearCB 2
  JumpTo HangupScreenCE1andInConfCE2
  SetEvent 1
EndSoftKey
;-----
; Label: Mail
; Comment: (Idle State)
;-----
SoftKey=SK 28
 Label=Mail
  SetState 3
  SetInfoFlags 11
  JumpTo Mail1
  SetEvent 1
EndSoftKey
;-----
; Label: OK
; Comment: (Idle State) Mail OK
;-----
SoftKey=SK 29
  Label=OK
  SetInfoFlags 11
  JumpTo Mail2
  SetEvent 1
EndSoftKey
;-----
 Label: OK
; Comment: (Idle State) Mail OK OK
;-----
```

```
SoftKey=SK 30
  Label=OK
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
  String *99
  Keycode SendChars
  Keycode ClearChars
  String #
  ClearCB 2
  JumpTo HangupScreenCElandInConfCE2
  SetEvent 1
EndSoftKey
;-----
 Label: Status
  Comment: (Idle State)
;-----
SoftKey=SK 31
  Label=Status
  SetState 3
  SetInfoFlags 11
  JumpTo Status1
  SetEvent 1
EndSoftKey
;-----
 Label: OK
  Comment: (Idle State) Status OK
;-----
SoftKey=SK 32
  Label=OK
  SetInfoFlags 11
  JumpTo Status2
  SetEvent 1
EndSoftKey
;-----
; Label: OK
  Comment: (Idle State) Status OK OK
;-----
SoftKey=SK 33
  Label=OK
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
```

```
String *99
  Keycode SendChars
  Keycode ClearChars
  String #
  String 5
  String 1
  ClearCB 2
  JumpTo HangupScreenCElandInConfCE2
  SetEvent 1
EndSoftKey
;-----
 Label: CallFwd
  Comment: (Idle State)
;-----
SoftKey=SK 34
  Label=CallFwd
  SetState 3
  SetInfoFlags 11
  JumpTo CallFwd1
  SetEvent 1
EndSoftKey
;-----
 Label: OK
  Comment: (Idle State) Call Forward OK
;-----
SoftKey=SK 35
  Label=OK
  SetInfoFlags 11
  JumpTo CallFwd2
  SetEvent 1
EndSoftKey
;-----
; Label: OK
  Comment: (Idle State) Call Forward OK OK
;-----
SoftKey=SK 36
  Label=OK
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
  String *99
  Keycode SendChars
  Keycode ClearChars
```

```
String #
  String 5
  String 2
  ClearCB 2
  JumpTo HangupScreenforCallFwd
  SetEvent 1
EndSoftKey
;-----
 Label: DND
  Comment: (Idle State)
;-----
SoftKey=SK 37
  Label=DND
  SetState 3
  SetInfoFlags 11
  JumpTo DND1
  SetEvent 1
EndSoftKey
;-----
 Label: OK
  Comment: (Idle State) DND OK
;-----
SoftKey=SK 38
  Label=OK
  SetInfoFlags 11
  JumpTo DND2
  SetEvent 1
EndSoftKey
;-----
; Label: OK
  Comment: (Idle State) DND OK OK
;-----
SoftKey=SK 39
  Label=OK
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
  String *99
  Keycode SendChars
  Keycode ClearChars
  String #
  String 5
  String 1
```

```
String 5
  ClearCB 2
  JumpTo HangupScreenCE1andInConfCE2
  SetEvent 1
EndSoftKey
;-----
; Label: VMail
  Comment: (Idle State)
;-----
SoftKey=SK 40
  Label=VMail
  SetState 3
  SetInfoFlags 11
  JumpTo VMail1
  SetEvent 1
EndSoftKey
;-----
; Label: OK
  Comment: (Idle State) VMail OK
;-----
SoftKey=SK 41
  Label=OK
  SetInfoFlags 11
  JumpTo VMail2
  SetEvent 1
EndSoftKey
;-----
; Label: OK
  Comment: (Idle State) Vmail OK OK
;-----
SoftKey=SK 42
  Label=OK
  SetInfoFlags 3
  SetHookState OffHook
  Delay 100
  String *99
  Keycode SendChars
  Keycode ClearChars
  String #1
  ClearCB 2
  JumpTo HangupScreenCE1andInConfCE2
  SetEvent 1
EndSoftKey
```

```
Label: More
; Comment: (Idle State) More to Idle State 2
SoftKey=SK 43
  Label=More
   JumpTo IdleState2
   SetEvent 1
EndSoftKey
; Primary Script (referred to as Triggers in the menu tree doc)
;-----
   OnEvent Answer
     SetEvent 2
  EndEvent.
   OnEvent NormalRinging
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line12,2,3
      SetSoftKey 0,SK 01,Normal
      SetState 1
   EndEvent
; (This section is for the code for the Slot 2 exit upon ring version. I added this
code because I have no examples
; of how an event could trigger a script to exit allowing programming in the main
telco slot to take over (slot 1).
; In this case there is a 3 second delay that I added so as to allow a text line to
show up telling you this is
; where it exits. This delay may prevent slot 1 from becoming the active slot. This
is theoretical to me still,
; since I've not personally had the need to do this in a script before.)
   OnEvent NormalRinging
     ClearDisplay
      SetDisplay NULL, 0, 0
      SetDisplay Line45,2,3
     SetTimer Start, 3
      Exit Display
                            ; Exits and Displays Idle State Screen
      Exit DoNotDisplay ; Exits but doesn't Display Idle State Screen
```

```
OnEvent CustomEvent1,1
      ClearDisplay
      SetDisplay NULL, 0, 0
      SetDisplay Line01,1,1
      SetDisplay Line02,2,1
      SetDisplay Line03,3,1
      SetDisplay Line04,4,1
      SetDisplay Line05,5,1
      SetDisplay Line06,6,1
      SetDisplay Line07,7,1
       SetDisplay Line08,8,3
      SetSoftKey
0, SK 24, Normal, SK 40, Normal, SK 37, Normal, SK 34, Normal, SK 31, Normal, SK 43, Normal
      SetState 4
   EndEvent
   OnEvent CustomEvent2,1|4
      ClearDisplay
      SetDisplay NULL, 0, 0
      SetDisplay Line13,2,1
      SetDisplay Line15,3,3
       SetSoftKey
0, SK 13, Normal, SK 16, Normal, SK 19, Normal, SK 02, Normal, SK 03, Normal, SK 23, Normal
   EndEvent
   OnEvent Pickup, 1
      SetEvent 1
   EndEvent
   OnEvent SelectService
      SetState 1
      SetEvent 1
   EndEvent
   OnEvent CallerID
      ClearDisplay
      SetDisplay NULL, 0, 0
      SetDisplay Line12,2,1
      SetDisplay Line15,3,3
       SetSoftKey 0,SK 01,Normal
   EndEvent
   OnEvent EndofRinging
      SetEvent 1
   EndEvent.
   OnEvent FarEndRinging
      SetEvent 2
   EndEvent
```

```
SetEvent 2
  EndEvent
  OnEvent FarEndBusy
     SetEvent 2
  EndEvent
;-----
; **COMMENTS**
; The subscripts below are not triggered by events but are ones that we created
; to store things like commands to display softkeys and display text. This way
; we can call softkeys and text and conserve the # of bytes used in a softkey
; by calling a subscript that contains them. Softkeys have 20 bites each. Most
; commands are worth 1 to 2 bites. Each softkey is worth a bite each as is each
; line of text. By putting these into subscripts it only takes 3 bites to call.
        For example:
           "JumpTo Mail1"
           "SetEvent 1"
; It jumps to the subscript named Mail1 and tells it to Set Event 1. If you look
; in the Mail1 subscript below, you see it looks for Event 1.
        For example:
           "OnEvent CustomEvent1"
          " ClearDisplay"...
; Subscripts are also great for keeping things organized.
;-----
; IdleState2
;-----
Subscript IdleState2
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line02,2,1
     SetDisplay Line11,3,3
     SetSoftKey 0,SK 28,Normal,<NULL>,<NULL>,SK 25,Normal,<NULL>,SK 05,Normal
  EndEvent
EndSubscript
;-----
   ConnectedState2
;-----
Subscript ConnectedState2
```

OnEvent FarEndAnswer

```
OnEvent CustomEvent1
     SetState 5
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line09,2,1
     SetDisplay Line11,3,1
     SetDisplay Line09,4,3
     SetSoftKey
0, SK 22, Normal, SK 21, Normal, <NULL>, SK 02, Normal, SK 03, Normal, SK 08, Normal
     SetTimer Start, 3
  EndEvent.
  OnEvent Timer, 5
     SetState 6
     SetDisplay Line13,2,1
     SetDisplay Line15,3,3
     SetTimer Start,3
  EndEvent
  OnEvent Timer, 6
     SetState 5
     SetDisplay Line09,2,1
     SetDisplay Line11,3,1
     SetDisplay Line09,4,3
     SetTimer Start, 3
  EndEvent
EndSubscript
;-----
; Mail1
;-----
Subscript Mail1
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line26,2,3
     SetSoftKey 0,SK 29,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 06,Normal
  EndEvent
EndSubscript
;-----
;-----
Subscript Mail2
```

```
OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line27,2,3
     SetSoftKey 0,SK 30,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 06,Normal
  EndEvent
EndSubscript
;-----
; VMail1
;-----
Subscript VMail1
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line26,2,3
     SetSoftKey 0,SK 41,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
  EndEvent
EndSubscript
;-----
Subscript VMail2
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line27,2,3
     SetSoftKey 0,SK 42,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
  EndEvent
EndSubscript
;-----
; Status2
;-----
Subscript Status2
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line27,2,3
     SetSoftKey 0,SK 33,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
  EndEvent
```

```
EndSubscript
;-----
;-----
Subscript Status1
  OnEvent CustomEvent1
    ClearDisplay
    SetDisplay NULL, 0, 0
    SetDisplay Line26,2,3
    SetSoftKey 0,SK 32,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
  EndEvent
EndSubscript
;-----
 LogIn
;-----
Subscript LogIn
  OnEvent CustomEvent1
    ClearDisplay
    SetDisplay NULL, 0, 0
    SetDisplay Line26,2,3
    SetSoftKey 0,SK 26,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 06,Normal
  EndEvent
EndSubscript
;-----
; LogIn2
;-----
Subscript LogIn2
  OnEvent CustomEvent1
    ClearDisplay
    SetDisplay NULL, 0, 0
    SetDisplay Line27,2,3
    SetSoftKey 0,SK 27,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 06,Normal
  EndEvent
EndSubscript
;-----
  ConfSelect
;-----
Subscript ConfSelect
```

```
OnEvent CustomEvent1
     SetState 3
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line43,2,1
     SetDisplay Line24,3,3
     SetSoftKey 0, <NULL>, <NULL>, <NULL>, <NULL>, SK 03, Normal
  EndEvent
EndSubscript
;-----
;-----
Subscript Conf
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line23,2,3
     SetSoftKey 0,SK 17,Normal,<NULL>,<NULL>,SK 18,Normal,<NULL>,SK 08,Normal
  EndEvent
EndSubscript
;-----
 CallFwd2
;-----
Subscript CallFwd2
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line27,2,3
     SetSoftKey 0, SK 36, Normal, <NULL>, <NULL>, SK 10, Normal, <NULL>, SK 05, Normal
  EndEvent
EndSubscript
;-----
   HangupScreenforCallFwd
;-----
Subscript HangupScreenforCallFwd
  OnEvent CustomEvent1
     SetState 3
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line28,2,1
```

```
SetDisplay Line29,3,3
      SetSoftKey 0, <NULL>, <NULL>, <NULL>, <NULL>, SK 03, Normal
   EndEvent
EndSubscript
;-----
; CallFwd1
;-----
Subscript CallFwd1
   OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
      SetDisplay Line26,2,3
      SetSoftKey 0,SK 35,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
   EndEvent
EndSubscript
   HangupScreenCE1andInConfCE2
;-----
Subscript HangupScreenCE1andInConfCE2
   OnEvent CustomEvent1
     SetState 3
     ClearDisplay
     SetDisplay NULL, 0, 0
      SetDisplay Line22,2,3
      SetSoftKey 0, <NULL>, <NULL>, <NULL>, <NULL>, SK 03, Normal
   EndEvent
   OnEvent CustomEvent2
     SetState 3
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line25,2,3
      SetSoftKey 0, <NULL>, <NULL>, <NULL>, <NULL>, SK 03, Normal
   EndEvent
EndSubscript
Subscript DND1
   OnEvent CustomEvent1
```

```
ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line26,2,3
     SetSoftKey 0,SK 38,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
  EndEvent
EndSubscript
;-----
;-----
Subscript DND2
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line27,2,3
     SetSoftKey 0,SK 39,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 05,Normal
  EndEvent
EndSubscript
;-----
   Transfer
;-----
Subscript Transfer
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line18,2,3
     SetSoftKey 0,SK 14,Normal,<NULL>,<NULL>,SK 15,Normal,<NULL>,SK 08,Normal
  EndEvent
EndSubscript
   TransferCurrentCall
;-----
Subscript TransferCurrentCall
  OnEvent CustomEvent1
     SetState 3
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line39,2,1
     SetDisplay Line40,3,3
     SetSoftKey 0, <NULL>, <NULL>, <NULL>, <NULL>, SK 03, Normal
  EndEvent
```

```
EndSubscript
   TransferSelectCall
;-----
Subscript TransferSelectCall
  OnEvent CustomEvent1
     SetState 3
     ClearDisplay
     SetDisplay NULL,0,0
     SetDisplay Line41,2,1
     SetDisplay Line42,3,3
     SetSoftKey 0, <NULL>, <NULL>, <NULL>, <NULL>, SK 03, Normal
  EndEvent
EndSubscript
;-----
   NewCall
Subscript NewCall
  OnEvent CustomEvent1
     ClearDisplay
     SetDisplay NULL, 0, 0
     SetDisplay Line19,2,3
     SetSoftKey 0,SK 20,Normal,<NULL>,<NULL>,SK 10,Normal,<NULL>,SK 08,Normal
  EndEvent
EndSubscript
```

A copy of the menu tree for the "Sayson ADSI type 2" text file is also available from Sayson.

# **FAQ**

# The Asterisk is not receiving my ADSI scripts. "ADSI Unavailable on CPE. Not bothering to try." Error message.

Each channel that a phone is on needs to be enabled for ADSI. To do this, add the line "adsi=yes" to the "zapata.conf" file.

## What is the difference between ADSI type 1 and ADSI type 2?

The main difference is that in ADSI type 2 there are approximately 62 unique softkeys and 62 unique display lines of text, where as in ADSI type 1 there are only approximately 32 unique softkeys and 32 unique display lines of text. 390 and 480 phones adhere to ADSI type 2 (which is inclusive of ADSI type 1). The older and discontinued phone, the 350, only adhered to ADSI type 1.

## How can I restore 390 & 480 phones to their factory state?

Factory Reset for 390 phones:

Please note that this procedure will also erase all entries in the caller's log, the redial list, and the directory.

- 1. Press the "Options" button, scroll down to option 2 Time/Date and press the "Show" softkey.
- 2. Change the Time and Date to Jan 1 12:00am, press the "Done" softkey twice.
- 3. Press the "Options" button again to get back into the options menu.
- 4. Press the "Mute" button you should see something that resembles the following:

FW 99.99 CPE 999A99A9 XX XX

5. Then press the "#" button on the dial pad. If the reset is successful you will see a "Please wait..." message and then the following:

- Français -- Español -- Done -

In English

6. Press the "Done" softkey to continue in English.

## Factory Reset for 480 phones:

Please note that this procedure will also erase all entries in the caller's log, the redial list, and the directory.

- 1. Press the "Options" button, scroll down to option 2 Time/Date and press the "Show" softkey.
- 2. Change the Time and Date to Jan 1 12:00am, press the "Done" softkey twice.
- 3. Press the "Options" button again to get back into the options menu.
- 4. Press the "Hold" button and then the number "9" and you should see something that resembles the following:

FW 99-99-XXXX CPE 999A99A9 XX XX

5. Then press the "#" button on the dial pad. If the reset is successful you will see a "Please wait..." message and then the following:

## In English

- Français -- Español -- Done -
- 6. Press the "Done" softkey to continue in English.